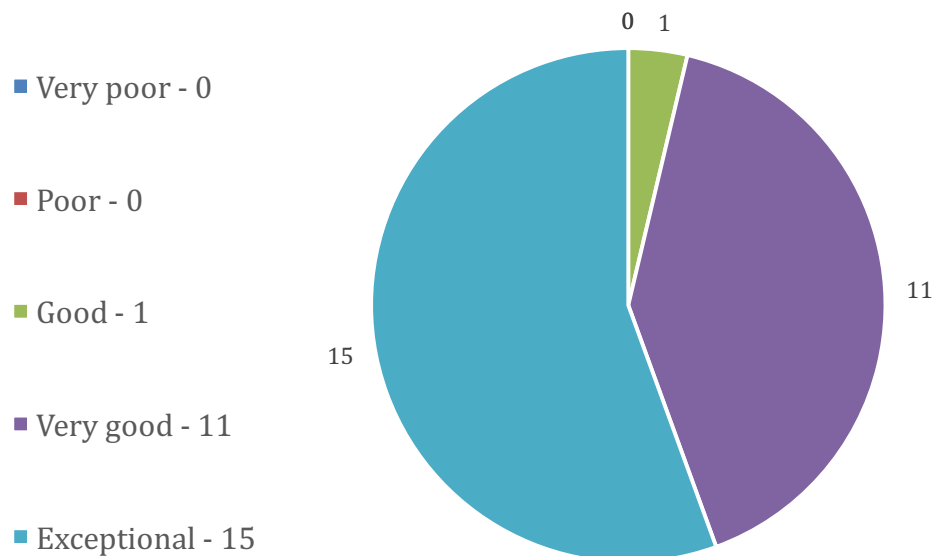
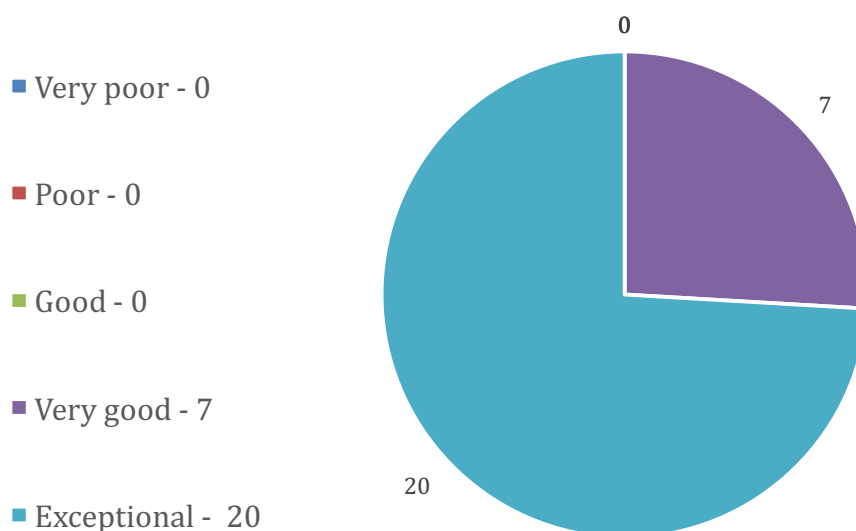


**ENCOUNTER MOTHER CHURCH IN ITALY, FRANCE, PORTUGAL & SPAIN
21 SEPTEMBER - 5 OCTOBER 2015
Tabulation of Trip Assessment**

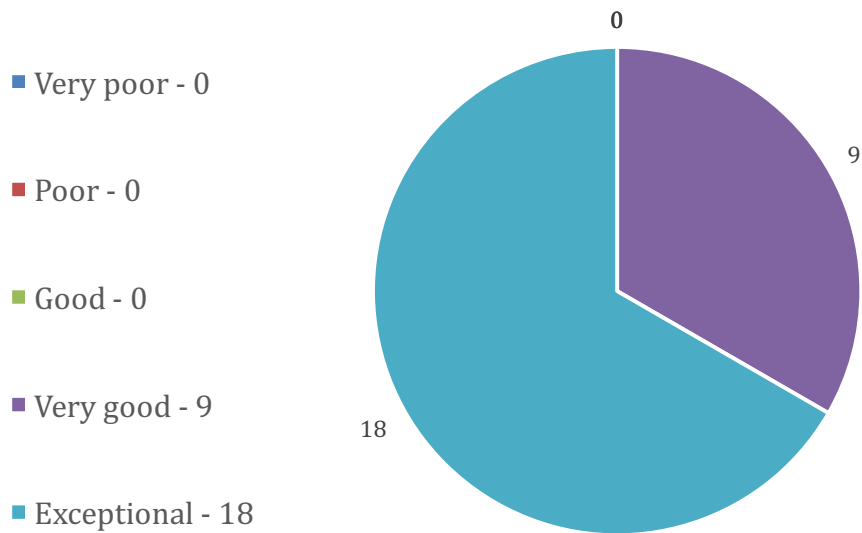
1) How would you rate the overall level of service and response time provided by the Splendour Project team to pilgrims from the moment of registration until the end of this pilgrimage?



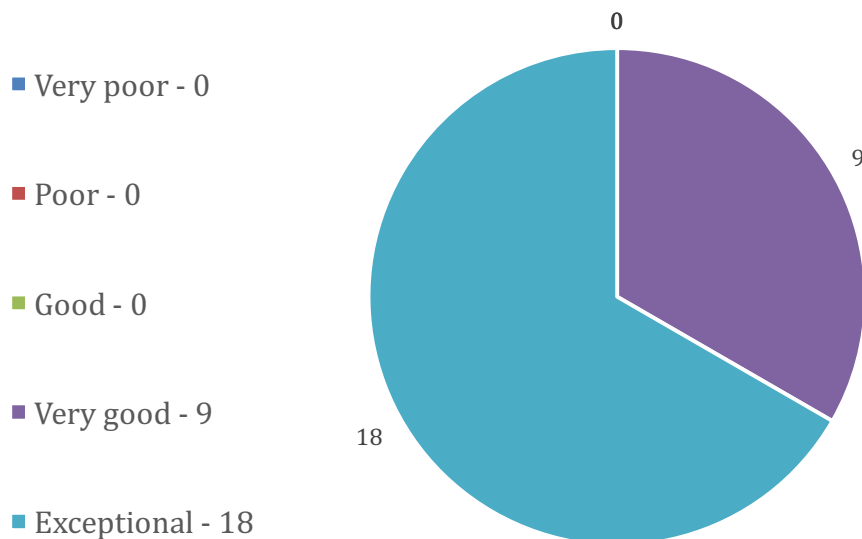
2) How would you rate the level of concern shown by Splendour Project representatives for any of your issues, concerns or questions? Were they friendly, helpful and approachable?



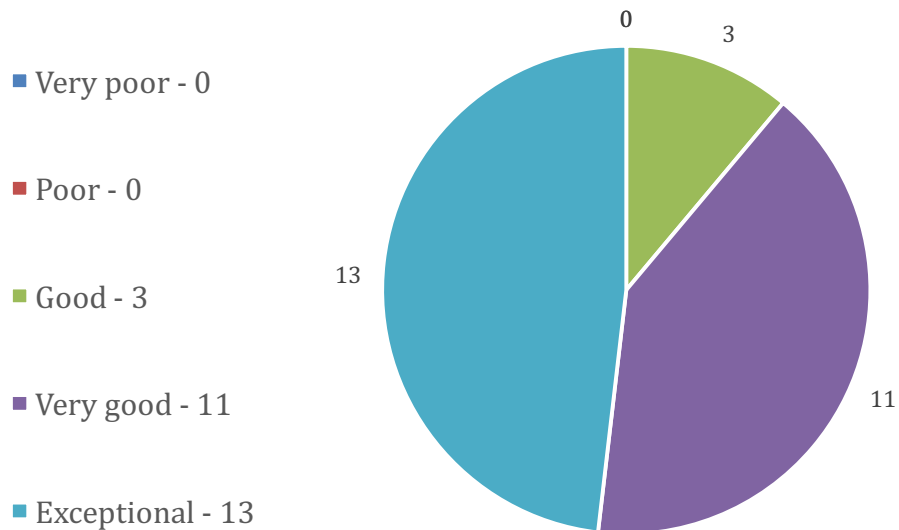
3) How would you rate the level of knowledge of the Splendour Project team? Did they provide you with accurate information?



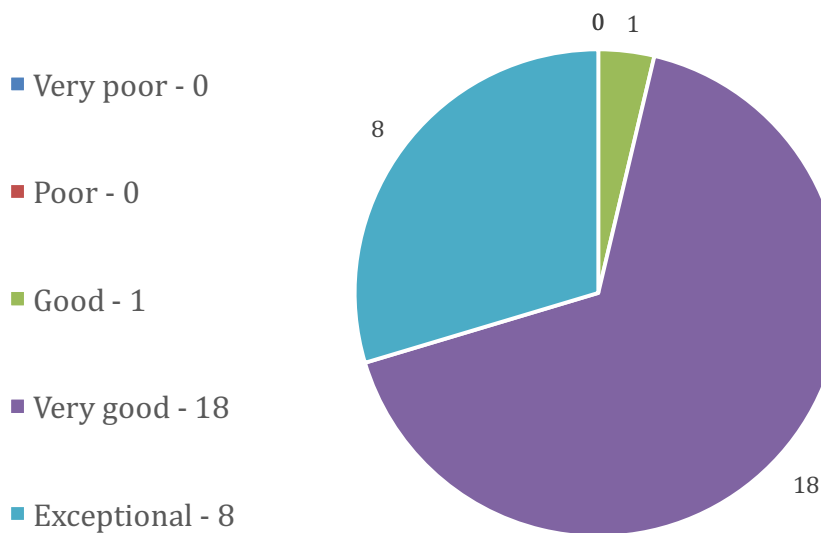
4) How would you rate the quality of faith formation sessions provided throughout the trip?



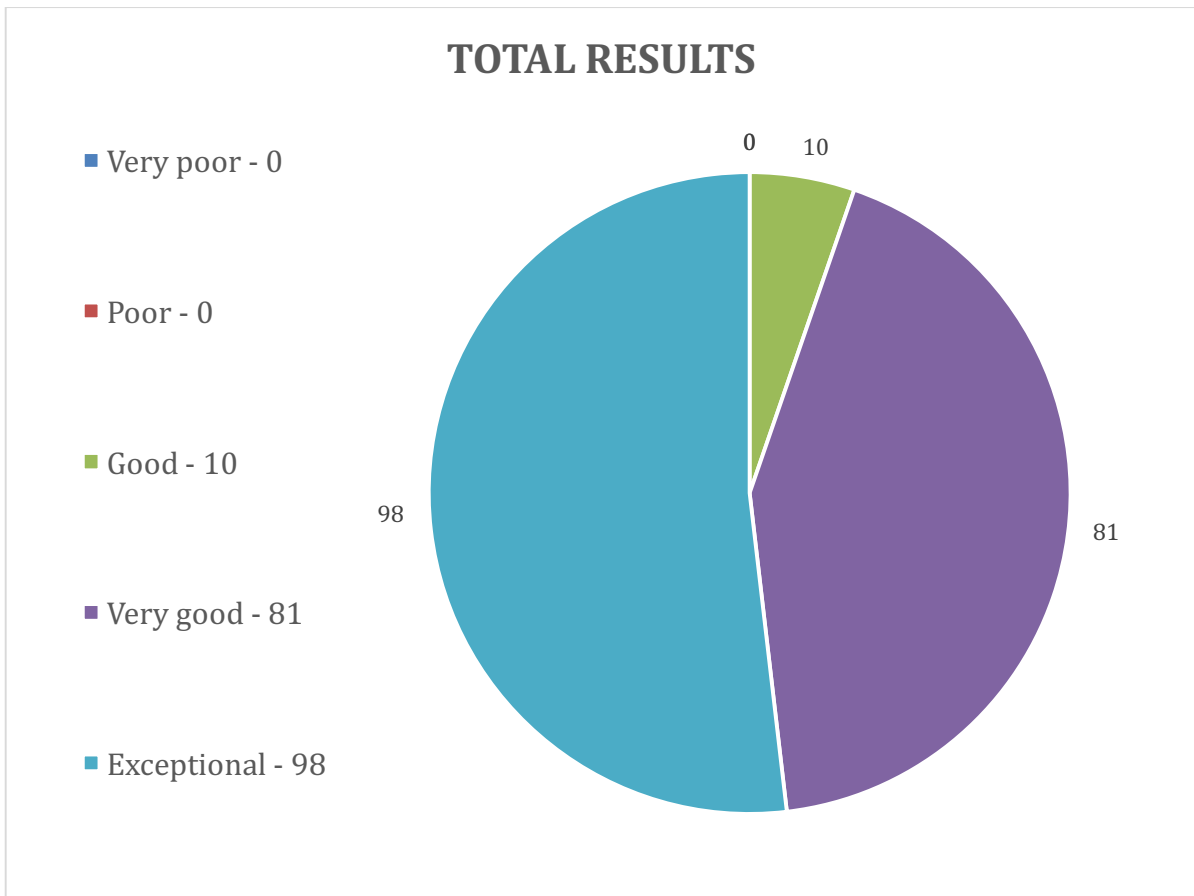
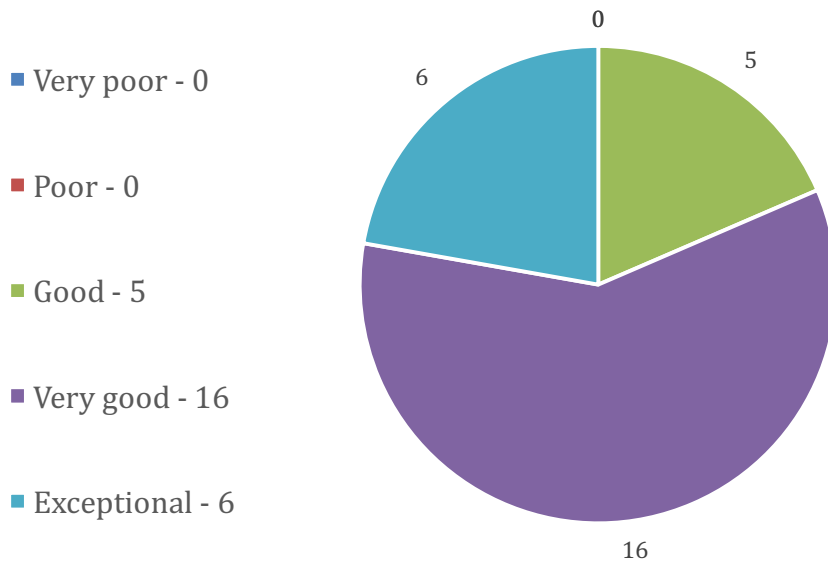
5) How would you rate the effects and benefits (spiritually and knowledge-wise) derived from this trip?



6) How would you rate the quality of the hotels and facilities?



7) How would you rate the quality of the restaurants and food?



8) Suggestions for future improvements?

- To reduce the number of visits so as to enable quality time at each location.
- Will email you my suggestions yeah. 😊
- Please use the whisperer for every guide. It is clear and reaches every one.
- I am not sure how this can be addressed but I felt that there was too much wastage of food at some of the meals.
- Can get more information on each one's prioritise food selection.
- You have done an excellent job!! 😊
- Possibly have preparatory session. Session on each church architecture if done before our visit would have helped us better understand the churches/basilicas.
- To include one Mass in the Basilica/Cathedral that is shared by the people of the city.
- Keep it up!

9) Other matter that you would like the Splendour Project team to take note?

- Later wake up calls as there is no apparent ____ to start so early.
- Will come with my email too. 😊
- To let us know before hand the daily programme's challenges. If we know more details of the plan, we would be able to plan the clothing to bring along, or the equipment that we may need.
- If possible – need not get up too early in the morning.
- You were very good. 😊
- Possibly to provide suggested material for Public Revelation.
- Keep it up!